Program Scorecard 2022-23
Central Service Technician 30-534-1

Student Demographics	2022-23		2021-22		2020-21	
	Number	Percent	Number	Percent	Number	Percent
Full-Time	0	0%	0	0%	0	0%
Part-Time	5	100%	8	100%	12	100%
Students with Disabilities	0	0%	2	25%	2	17%
Students of Color	1	20%	1	13%	0	0%
Financial Aid Recipients	0	0%	0	0%	0	0%
Male	1	20%	0	0%	2	17%
Female	4	80%	8	100%	10	83%
Mean Age	26		24		25	
Median Age	19		22		22	
Mode Age	19		19		20	
Bias per WTCS (NTO*)	Male		Male		Male	
Total Program Students	5		8		12	
Total Pre-Program Students	0		0		0	

NOTE: Demographics include program students only, with the exception of financial aid
*NTO: non-traditional occupation

Student Interest	2022-23	2021-22	2020-21	2019-20	2018-19
New Accepted Students	6	8	9	8	8
Capacity	14	14	14	14	14
Percent Capacity	43%	57%	64%	57%	57%
FTEs	2	2	2	1	2
Fall/Spring Waitlist	0	0	0	0	0

Graduate Placement	2022-23*	2021-22	2020-21	2019-20	2018-19
Graduates	5	7	10	0	6
Employed in Related Field	NA	100%	100%	NA	0%
Seeking Employment	NA	0%	0%	NA	0%
Continuing Education	NA	50%	50%	NA	50%
Survey Response Rate	NA	57%	89%	NA	40%

*2022-23 graduate placement data is not available because graduates are surveyed 6 months to 1 year after graduation; 2022-23 data will be available spring 2024.

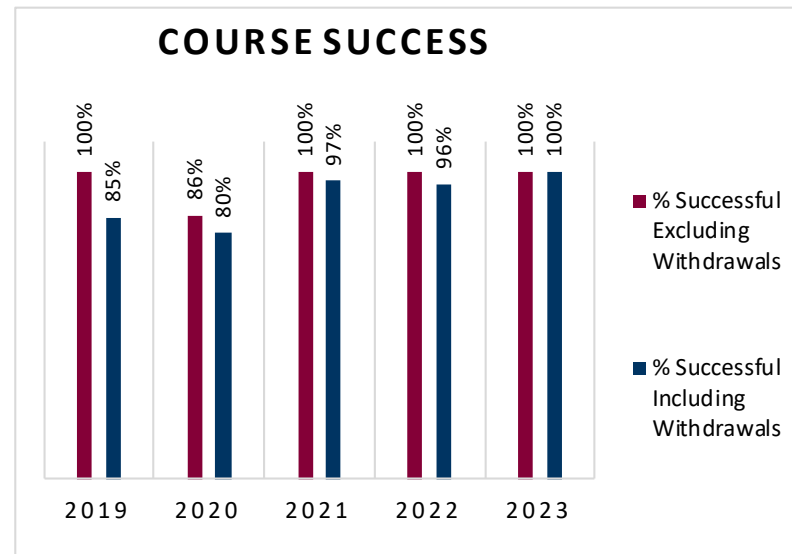| Wages & Openings	2021-22
CVTC Graduate Average Hourly Wage	$17.55
CVTC Graduate Average Annual Wage	$33,417
Regional Median Annual Wage	$41,378
Regional Job Openings	10

CVTC Key Performance Indicator Goals	Goal	Actual
Graduation within 1 year	90%	87%
Job Related Placement	90%	82%
Aidable FTEs	3,865	3,835

Graduation Rates	Cohort Year*					3 -Year Program Target	WTCS
	2022-23	2021-22	2020-21	2019-20	2018-19		
Graduation within 1 Year	100%	75%	89%	NA	100%	87%	43%

*Cohort year is the year the student started in the program.

Course Success Rates	Academic Year					3-Year Program Target
Core Courses	2022-23	2021-22	2020-21	2019-20	2018-19	
Course Success Rate	100%	100%	100%	100%	100%	100%
Withdraw Rate	0%	0%	0%	0%	0%	NA
General Education Courses	2022-23	2021-22	2020-21	2019-20	2018-19	
Course Success Rate	NA	NA	NA	NA	NA	NA
Withdraw Rate	NA	NA	NA	NA	NA	NA

Technical Skills Attainment	2022-23	2021-22	2020-21	2019-20	2018-19
Met	3	6	11	0	7
Not Met	1	0	0	1	0
Not Assessed	0	0	0	0	0

COURSE SUCCESS

Bar chart legend:
- % Successful Excluding Withdrawals
- % Successful Including Withdrawals

Year	% Successful Excluding Withdrawals	% Successful Including Withdrawals
2019	100%	85%
2020	86%	80%
2021	100%	97%
2022	100%	96%
2023	100%	100%

CVTC Course Success Goal: 80%

CAREER CLUSTER
Health Sciences

Central Service Technician (30-534-1)
2022-23 Course Success

Delivery Method	Successful Count	Unsuccessful Count	Withdrawal Count	Enrollment Count	% Successful Excluding Withdrawals	% Successful Including Withdrawals
Face-to-Face	10	0	0	10	100%	100%
Online	3	0	0	3	100%	100%
Grand Total	**13**	**0**	**0**	**13**	**100%**	**100%**

Course & Delivery Method	Successful Count	Unsuccessful Count	Withdrawal Count	Enrollment Count	% Successful Excluding Withdrawals	% Successful Including Withdrawals
501-107 Digital Literacy Healthcare	**3**	**0**	**0**	**3**	**100%**	**100%**
Online	3	0	0	3	100%	100%
534-300 Central Serv Tech, Fundamentls	**5**	**0**	**0**	**5**	**100%**	**100%**
Face-to-Face	5	0	0	5	100%	100%
534-302 Central Serv Tech Clinical	**5**	**0**	**0**	**5**	**100%**	**100%**
Face-to-Face	5	0	0	5	100%	100%
Grand Total	**13**	**0**	**0**	**13**	**100%**	**100%**